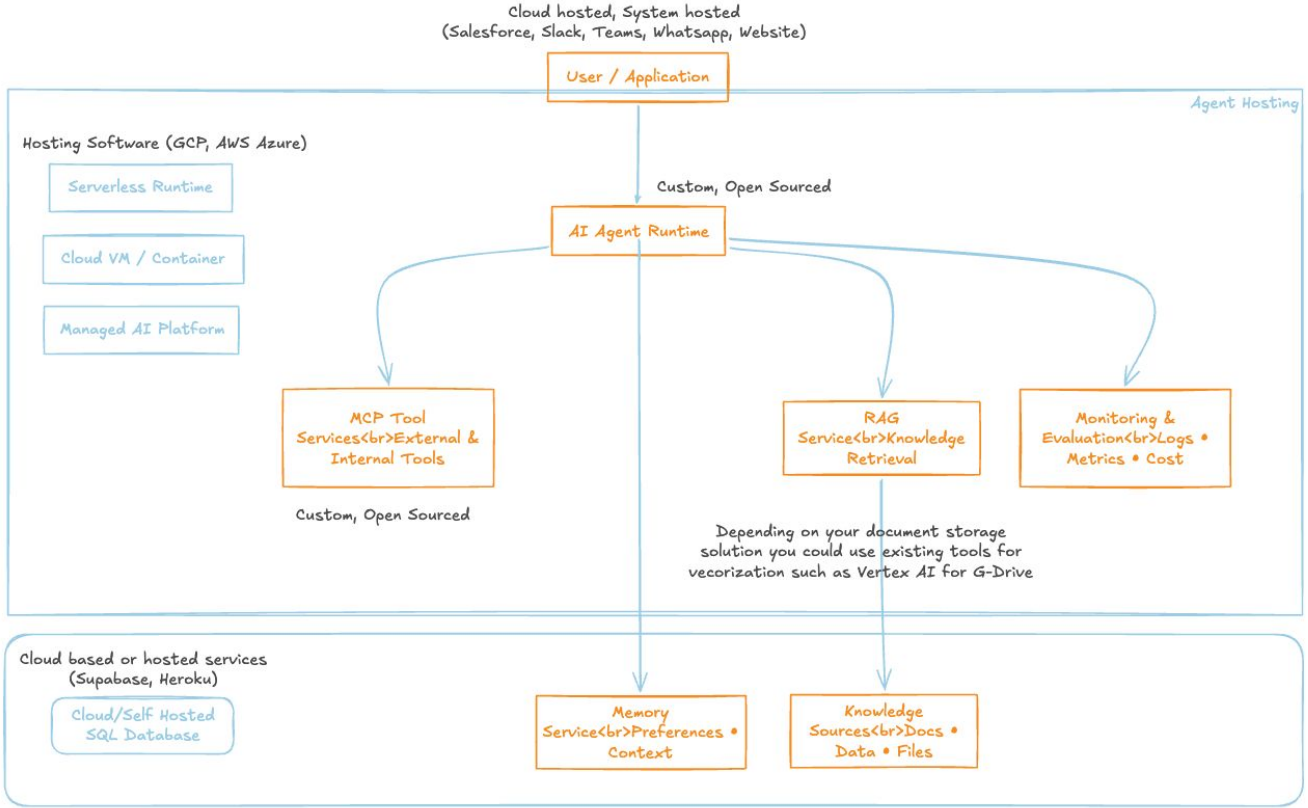
Agent Architecture

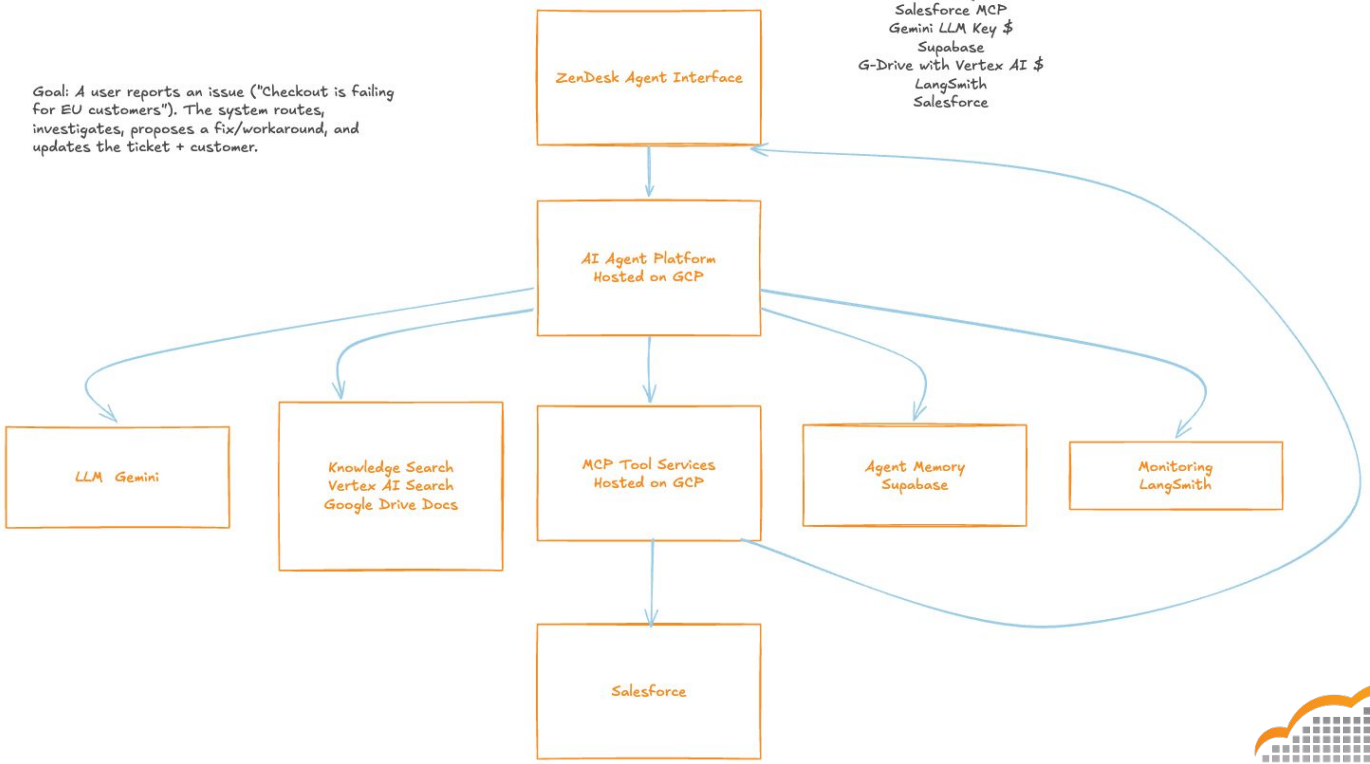
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Goal: A user reports an issue ("Checkout is failing for EU customers"). The system routes, investigates, proposes a fix/workaround, and updates the ticket + customer.

Required Tech Stack:
UI Interface in ZenDesk
GCP $
Custom Agent
Salesforce MCP
Gemini LLM Key $
Supabase
G-Drive with Vertex AI $
LangSmith
Salesforce



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